

Internal/External Job Posting

Anti-Violence Support Worker

OUR MISSION: Providing excellence in support, housing, education and community, we work together to restore hope and a future to those overcoming the challenges before them.

The Cridge Centre for the Family strives to be an exceptional employer by providing our staff with support, flexibility, and a workplace that makes a positive difference in our community. Our benefit package is outstanding, and the work environment is positive and supportive. We commit to thorough on-boarding, which includes substantial orientation, complete training, and support as you integrate into our team.

The Cridge Second Stage Program provides safe, supportive accommodation and services to women experiencing relationship violence, as well as women navigating immigration and refugee-related issues. The program takes a client-centred, trauma-informed approach focused on safety, empowerment, and building independence. Services include individual and group supportive counselling, asset-building, social and recreational activities, and accompaniment and advocacy with legal services, child protection, income assistance, medical care, childcare, and other community resources. Staff also provide practical, day-to-day support, such as accompanying clients to the Food Bank, along with other supports based on individual needs.

The position requires a working knowledge of the dynamics of relationship violence and the ability to provide empowering, client-centred, and trauma-informed services. The successful candidate will demonstrate a strong understanding of the unique experiences and needs of women accessing the program and will support clients in building safety, stability, and independence. This position is scheduled for approximately 30 hours per week: Monday, Thursday, Friday, and either Saturday or Sunday, with 6–8 hour shifts between 8:00 a.m. and 6:00 p.m.

Title: Anti-violence Support Worker

Department: Second Stage

Wage: \$30.95

Grid: 12

Status: Temporary/Part-time

Start Date: To be decided

Closing Date: October 14, 2026

Location: Confidential

Experience Required:

- Minimum 6 months transition house or second stage experience and two years experience in a social services setting.

Qualifications Required:

- Undergraduate degree in a relevant social services field.
- Class 5 drivers' license.
- Criminal Record Check Clearance
- Valid Emergency First Aid/CPR certificate



Key Responsibilities:

Duties and responsibilities include:

- Responding to the needs of women and children seeking or receiving safe shelter and support.
- Maintaining the confidentiality and privacy of residents.
- Supporting the safe and orderly operation of the Transition House.
- Providing client-centered, empowering, and trauma-informed support.
- Responding appropriately to crisis situations and changing resident needs.
- Providing support and services to day parole clients as required.

Skills and Abilities:

A suitable candidate has the:

- Ability to function effectively within the Constitution and Bylaws of The Cridge Centre for the Family.
- Crisis intervention skills and the ability to respond effectively to potentially dangerous situations in an unpredictable environment.
- Working knowledge of family violence dynamics.
- Ability to respond effectively to emotional trauma and all forms of abuse, including childhood trauma, physical abuse, and coercive control.
- Ability to manage ongoing and complex crises.
- Ability to provide services in a non-judgmental, respectful, client-centred, and trauma-informed manner.
- Ability to work independently and demonstrate self-direction.
- Appreciation for and respect for individuals in all aspects of their diversity and life circumstances.
- Ability and willingness to work midnight shifts.
- Ability to remain calm, focused, and effective in critical and stressful situations.
- Ability to respect and support women's choices without judgment.
- Ability to maintain healthy personal boundaries while building supportive relationships.
- Willingness to engage in ongoing learning, reflection, and professional development.

Equal Opportunity Employer Statement:

The Cridge Centre for The Family is an Equal Opportunity Employer. We celebrate diversity and are committed to creating an inclusive environment for all employees. As it is a bona fide occupational requirement, this position is open to femme identifying applicants only. ***Please note that this position requires union membership.***

How to Apply

Please send all applications to the attention of: Candace Stretch, Manager of Second Stage & Family Services at this email address: cstretch@cridge.org