

Internal/External Posting

Relief Anti-violence Support Worker

OUR MISSION: Providing excellence in support, housing, education and community, we work together to restore hope and a future to those overcoming the challenges before them.

The Cridge Centre for the Family strives to be an exceptional employer by providing our staff with support, flexibility, and a workplace that makes a positive difference in our community. Our benefit package is outstanding, and the work environment is positive and supportive. We commit to thorough onboarding, which includes substantial orientation, complete training, and support as you integrate into our team.

This is an on-call position at The Cridge Transition House that provides coverage for regular staff absences, including illness and vacation, as well as additional coverage as needed. The Relief Anti-Violence Worker provides safe emergency accommodation, support, and information to women and children escaping relationship violence. The position also provides day parole services for up to two Correctional Service Canada referrals. The Relief Anti-Violence Worker is part of a supportive Transition House team and works collaboratively with the Manager and other team members to ensure a safe, welcoming, and supportive environment for residents. The position requires a working knowledge of the dynamics of relationship violence and the ability to provide respectful, non-judgmental, and client-centered service. **Please note that Shift work is required and the midnight shift is an awake shift.**

Title: Anti-violence Support Worker

Department: CTHW

Wage: \$30.95

Grid: 12

Status: Casual/Relief

Closing Date: August 24, 2026

Start Date: To be decided

Location: Confidential

Key Responsibilities:

Duties and responsibilities include:

- Responding to the needs of women and children seeking or receiving safe shelter and support.
- Maintaining the confidentiality and privacy of residents.
- Supporting the safe and orderly operation of the Transition House.
- Providing client-centered, empowering, and trauma-informed support.
- Responding appropriately to crisis situations and changing resident needs.
- Providing support and services to day parole clients as required.

Experience

- One year's recent service in a field related to family violence; experience working in transition house or related social service experience required.

Skills and Abilities:

A suitable candidate has the:

- Ability to function effectively within the Constitution and Bylaws of The Cridge Centre for the Family.
- Crisis intervention skills and the ability to respond effectively to potentially dangerous situations in an unpredictable environment.
- Working knowledge of family violence dynamics.
- Ability to respond effectively to emotional trauma and all forms of abuse, including childhood trauma, physical abuse, and coercive control.
- Ability to manage ongoing and complex crises.
- Ability to provide services in a non-judgmental, respectful, client-centred, and trauma-informed manner.
- Ability to work independently and demonstrate self-direction.
- Appreciation for and respect for individuals in all aspects of their diversity and life circumstances.
- Ability and willingness to work midnight shifts.
- Ability to remain calm, focused, and effective in critical and stressful situations.
- Ability to respect and support women's choices without judgment.
- Ability to maintain healthy personal boundaries while building supportive relationships.
- Willingness to engage in ongoing learning, reflection, and professional development.
- Ability to maintain a moderate level of physical fitness, including managing stairs, lifting laundry bags, and cleaning and preparing rooms, including bunk beds.

Education

- Undergraduate degree in related social science field or two years related post-secondary education and extensive transition house experience.

Occupational Certification:

- Criminal Record Check Clearance.
- Federal Public Works security clearance.
- Valid Emergency First Aid/CPR certificate.
- Valid BC driver's license.

Valued Assets:

- Fluency in a second language.

Equal Opportunity Employer Statement

The Cridge Centre for The Family is an Equal Opportunity Employer. We celebrate diversity and are committed to creating an inclusive environment for all employees. As it is a bona fide occupational requirement, this position is open to femme identifying applicants only.

Please note that this position requires union membership.

How to Apply

Please send all applications to the attention of: **Marlene Goley, Manager of The Cridge Transition House for Women.**

Email: mgoley@cridge.org