



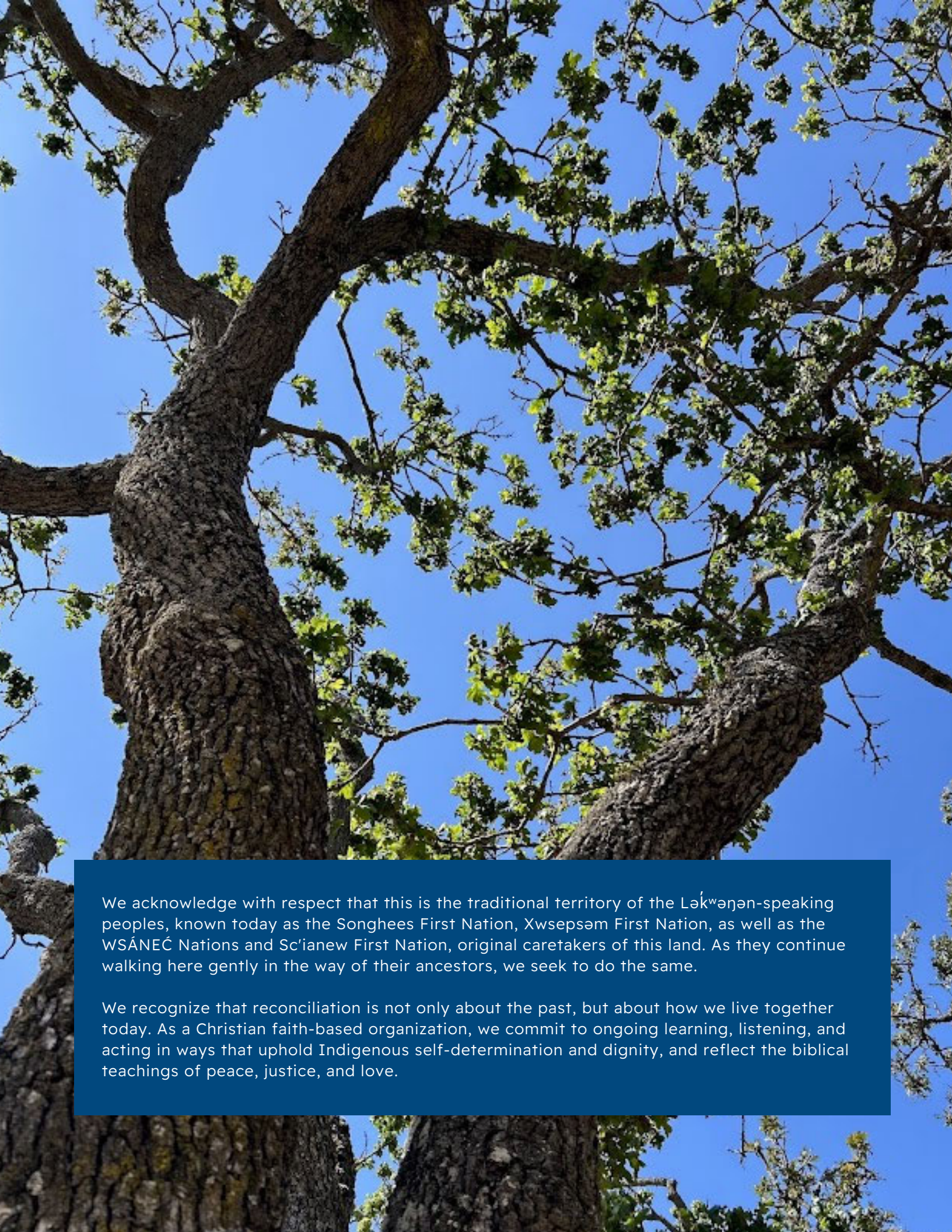
2026

ANNUAL REPORT



The Cridge
Centre for
the Family

Welcome to our 153rd Annual Report, a showcase of our programs, progress,
and commitment to excellence from April 1, 2025 to March 31, 2026.



We acknowledge with respect that this is the traditional territory of the Lək'wəṇən-speaking peoples, known today as the Songhees First Nation, Xwsepsəm First Nation, as well as the WSÁNEĆ Nations and Sc'ianew First Nation, original caretakers of this land. As they continue walking here gently in the way of their ancestors, we seek to do the same.

We recognize that reconciliation is not only about the past, but about how we live together today. As a Christian faith-based organization, we commit to ongoing learning, listening, and acting in ways that uphold Indigenous self-determination and dignity, and reflect the biblical teachings of peace, justice, and love.

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Brain injury peer support group at annual putt putt tournament.





— About Us

What We Do

Our Vision

Abundant life.

Our Mission

Providing excellence in support, housing, education, and community, we work together to restore hope and a future to those overcoming the challenges before them.

Our Values

Act justly.
Love mercy.
Walk humbly.



Macdonald House resident, Dan, enjoying the sunshine.

Our Purpose

Consistent with the principles taught by Jesus Christ and seeking to manifest His love, we commit to rendering aid and service to children, adults, and families by:

1. Providing childcare to children in the community through supervised, structured programs to help their personal development, and to advance education by operating programs and activities;
2. Assisting women and children who have experienced family violence and abuse move from crisis and instability to self-sufficiency, personal safety, and stability by providing them with support programs such as transitional housing, counselling, support groups, and access to other community services;
3. Relieving poverty by providing low- and moderate-income families and those who are poor or needy with affordable housing and with programs to support them with life necessities;
4. Promoting health and wellbeing by providing respite services and resources to families of children with disabilities;
5. Promoting health and wellbeing by providing survivors of brain injury with housing and other support services to enable them to achieve their highest possible level of independent living, including assistance in daily tasks, health management, skills training, employment opportunities, and community involvement;
6. Relieving conditions attributable to being aged by providing specially adapted residential accommodation, incidental facilities, and support to seniors;
7. Providing youth in need who are young parents or at risk of homelessness with supports, mentoring, and resources including counseling and advocacy to ensure their basic needs are met and to enable them to pursue education, employment, and safe affordable housing;
8. Undertaking activities ancillary and incidental to the attainment of the above charitable purposes.

Leadership & Guidance

Board of Directors

Val Fuller President
Ann Wellman Vice-President
Kristy Abrahams Treasurer
Claudia Dorrington Secretary
Mike Cridge Director
Iheoma Farinu Director
Ryan Jabs Director
Beiyang Ou Director
Louise Parton Director
Del Phillips Director
Janet Zanon Director

Honourary Life Members

Colin Moorman
Catherine Morris Scambler
Paul Scambler, K.C.

The Mary Cridge Distinguished Volunteer Award Recipients

Susan Brice
Charles Ellington
Graham Fram
Henry Kennedy
Holly Monteith
Florence Moorman
Del Phillips
Paul Scambler, K.C.
Anne Spicer, C.M.
Denison Stewart
Vernon Storey
Lyle Biagioni
Mary Jane Spray

Management Team

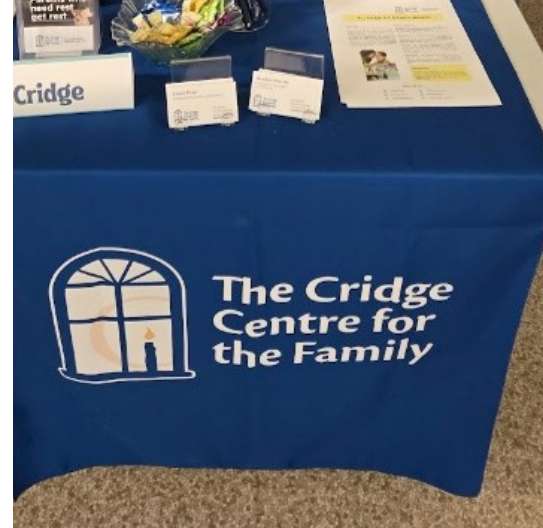
Adam Richards Chief Executive Officer
Heather Horton Executive Assistant & Board Liaison
Anna Olson Director of Finance & Administration
Jennifer Smith Director of Philanthropy & Communications
Paul Bergmann Manager of Facility Operations
Marlene Goley Manager of Transition House & Outreach Services
Candace Stretch Manager of Second Stage Program
& Family Services
Tori Dach Manager of Brain Injury Services
Nick Christian Assistant Manager, Macdonald House
Christine Wosilius Manager of Children's Services
Tina Rogalinski Assistant Manager, Seniors' Services

Patronage

The Cridge Centre for the Family is operated under the distinguished patronage of Her Honour, The Honourable Wendy Cocchia, C.M., O.B.C., LL.D. (Hon), Lieutenant Governor of British Columbia.



Her Honour (centre) with Mike Cridge, Candace Stretch, His Honour Sergio Cocchia, Louise Parton, and Adam Richards.



— **Leadership** Reports

Chief Executive Officer's Report

For 153 years, God has been writing a story here at The Cridge Centre for the Family, and it has been a privilege to be included in this chapter. This July marks five years since I stepped into the CEO role, and as I reflect on this time, two themes stand in juxtaposition: the significant transitions we have experienced, and the deep stability of God's presence through it all.

Oakwinds Townhomes

This year marked the long-awaited return of Oakwinds Townhomes to The Cridge Centre for the Family. For the past 40 years, this section of our property was leased to BC Housing and managed by Capital Regional Housing. That lease officially came to an end on December 31, 2025.

In preparation, we hired Sanpra to take on property management and the transition has been smooth. We are grateful for the thoughtful work that has gone into this process and for the opportunity to once again steward this important part of our property in support of our mission.

Property Development

As reported last year, we were preparing a project submission to BC Housing's Community Housing Fund, as well as predevelopment work and project design for the Women's Transition Housing Fund. Unfortunately, with the release of the provincial government budget, all new funding for affordable housing has been put on hold.

While this was disappointing, we continue to consider other options for housing renewal and remain committed to excellent stewardship of what is already in our portfolio. The need for safe, affordable, and supportive housing remains significant, and we will continue to seek opportunities aligned with our mission.



Adam with Mary Jane Spray and Del Phillips, Board members who signed the original Oakwinds lease.

Leadership Changes

This year included several significant leadership transitions. These transitions have brought both challenge and reward, as we said goodbye to amazing leaders and welcomed new leaders who will carry these important areas of work forward.

We were pleased to welcome Jennifer Smith as our new Director of Philanthropy and Communications, and she has already brought energy, skill, and momentum to this important area of our work.

Following Geoff Sing's retirement, Tori Dach stepped into leadership in our Brain Injury program and, together with Assistant Manager Nick Christian, has provided steady and capable direction through this transition.

After 35 years of dedicated service, Sarah Smith concluded her time as Manager of Seniors' Services. We are thankful for her significant contribution to the organization and are now undertaking the search for a new manager to lead the Centre into its next chapter. In the interim, Assistant Manager Tina Rogalinski, along with the team, has provided thoughtful and reliable leadership in overseeing day-to-day operations.

This year also brought a transition in the Executive Assistant role. I want to express gratitude for the contributions of our previous Executive Assistant and Liaison to the Board, Tanya Kuhn, and the significant role she played in supporting the work of the organization. I am also very thankful for Heather Horton, who has stepped into this important role with grace and a steady presence that has already been a gift to me and to the broader team.

In each of these transitions, we have been reminded again of the strength of the people God has brought to The Cridge Centre. We are grateful for those who have served faithfully, those stepping into new responsibilities, and those who continue to support the work with humility, wisdom, and care.

Operational Stewardship

This past year also included significant behind-the-scenes work strengthening the systems and spaces that support our mission. Led by our Director of Finance & Administration, Anna Olson, the team has been renewing many of our financial and administrative systems. Their work has strengthened processes, improved clarity, and supported the long-term health of the organization.

Our maintenance team, led by Paul Bergmann, has gone above and beyond this year in caring for the buildings, grounds, and spaces entrusted to us. Their dedication, skill, and responsiveness help ensure our programs have safe, welcoming, and functional spaces in which to serve.

This work is not always visible, but it is essential to good stewardship. We are grateful for the faithful and practical service of these teams, whose work helps ensure The Cridge Centre is well supported and positioned for the future.

Adam, with Jennifer, Anna, and Heather all in maroon.



Advocacy

Another significant highlight was the continued advocacy for systems-level change to better support women and children fleeing violence. Our experienced team has contributed to growing awareness and training across the country in the area of intimate partner violence and brain injury, helping to strengthen understanding, practice, and response.

The People Who Carry the Mission

I have learned a great deal over the past five years, and perhaps nothing more important than how vital our people are in achieving the mission we are called to. Whether in the day-to-day work of staff, the leadership of our management team, or the godly and faithful governance of our Board and committee members, God is using people in every corner of The Cridge Centre to impact the lives of those in our care. For all of this, we are deeply thankful.

In Closing

Through all that has happened over the past year, the constant has been God's presence and provision. We are financially sound, thanks to God's provision. We have a strong leadership team, thanks to God's provision. We have an outstanding staff team, thanks to God's provision. We are guided and governed by a tremendous Board of Directors, thanks to God's provision.

After 153 years, God's provision and blessing continue to spur us on. They call us forward into our vision of Abundant Life and into our mission of restoring hope and a future for those overcoming the challenges before them. As we continue this work, we seek to do so by acting justly, loving mercy, and walking humbly with our God.

With gratitude for all that has been entrusted to us, we move forward with confidence, faith, and renewed commitment to the people and communities we are called to serve.

Humbly submitted,

Adam Richards
CHIEF EXECUTIVE OFFICER

President's Report

Vision: Abundant Life

Mission: Providing excellence in support, housing, education, and community, we work together to restore hope and a future to those overcoming the challenges before them.

Values: Act justly. Love mercy. Walk humbly.

With these three pillars of our organization always in our hearts and minds, the Board and the greater Cridge community work together to add meaning and abundance to the greater Victoria area. The pages of this annual report will be filled with inspiring reports and stories of how we work every day to fulfill our mission and vision in each of our Board committees, services, and programs. Please take the time to read them and be encouraged.

This year has seen the addition of the Oakwinds property back into The Cridge Centre's portfolio. Our 40-year lease agreement with Capital Regional Housing came to an end so the property and development have now been returned to us. This is a welcome and exciting new chapter for us as we seek to meet the growing needs in our community.

The Board continues to look for opportunities for property development and additional housing as this is an ongoing challenge for our families and services. Recent changes to the availability of funding have slowed the progress of our hopes and plans but we know, and can say with confidence, that God is good and has our future in His hands.

If you are reading this report, there is a strong chance that you have a connection or interest in The Cridge Centre for the Family or are already a part of our community in some way. Thank you for your support. I am especially grateful to each of our staff, volunteers, and society members for their ongoing dedication to our community and our mission. We are continually inspired by the generosity of our donors, including our many corporate and government partners. "Thank you" seems like too small of a word for all that you allow us to do by supporting our work. You are part of the "together" in our mission statement: "we work together to restore hope and a future..." Thank you for partnering with us.

"Now to him who is able to do immeasurably more than all we ask or imagine, according to his power that is at work within us, to him be all glory..." (Ephesians 3:20)

Respectfully submitted,
Val Fuller
PRESIDENT



Farm Week at SunFun Summer Camp.

Governance Committee Report

The Governance Committee members are:

- Ann Wellman, Chair
- Iheoma Farinu
- Louise Parton
- Del Phillips

The role of the Governance Committee includes the following:

- Ensuring good governance and stewardship through adherence to Board policies and governance practices. This includes the annual review of the Board Policy Manual, with recommended changes or amendments brought forward to the Board for approval. This year, our primary focus was an in-depth review of the CEO evaluation process and identifying ways to improve its effectiveness and efficiency.
- Maintaining compliance with government regulations and the Imagine Canada Standards Program. The Committee continues to review the standards, update procedures where necessary, and bring recommendations to the Board for approval as required.
- Providing oversight of The Cridge Centre's management policies and procedures. This included the annual review of the organization's Risk Management Plan, with recommended changes discussed with the CEO and implemented where appropriate.
- Ensuring consistency between the bylaws, Board policies, and operational policies. During the year, the Committee continued its work on a proposed amendment to the Board Policy Manual to refine the definition of management positions requiring a Christian commitment and ensure consistency with the terminology used in the bylaws.

- Supporting Board development and education. As we begin the new fiscal year, we are excited to develop transition packages for key Executive Board roles and Committee Chairs to help ensure important knowledge is effectively passed from outgoing to incoming leaders. Our goal is to equip new leaders to step into their roles with confidence. We also look forward to our annual Board and Management Retreat, where we will explore advocacy, activism, and lobbying, and the Board's role in these activities.

I would like to express my sincere gratitude to the Governance Committee members and the Board for welcoming me back and for their active engagement and support.

Respectfully submitted,

Ann Wellman
VICE PRESIDENT

The Cridge Village Seniors visit Government House.



Nominating Membership Committee Report

The Nominating Membership Committee is in the unique position as a gatekeeper for the Society, but also to understand that the “[harvest is plentiful](#)” (Matthew 9:37). Our committee members of Louise Parton, Mary Jane Spray, Martha Partridge, Jean Campbell, and myself do not hesitate to seek the Lord in prayer for who He is calling to labour in His harvest at The Cridge Centre for the Family!

Each year the committee interviews prospective Society members and Board members and then recommends to the Board the reasons why we feel the Lord has brought these people to harvest with us.

This year, instead of the annual Society breakfast, The Cridge Centre hosted a dessert night during which a manager, a Board member, and a Society member all told the story of why Society membership is important. The committee received almost a dozen applications as a result of this evening. The dessert night was enjoyed by all and the members of the Board expressed their desire to make this a regular event.

Our committee also looks for ways to engage Society members that will be meaningful both to them and to The Cridge Centre. Our very competent CEO, Adam Richards, always gives us supporting information and a perspective that contributes to our decision-making process.

Thanks to our new Executive Assistant, Heather Horton, we were able to follow up efficiently with new members.



Creating special memories for children in our care.

May we at The Cridge Centre for the Family continue to “[harvest the fields](#)” (Matthew 9:37) as our Lord directs us that we may team with Him “[to heal the brokenhearted and to bind up their wounds](#)” (Psalm 147:3).

Respectfully submitted,
Claudia Dorrington
 SECRETARY

Finance Committee Report

The fiscal year ending March 31, 2026, was another strong year for The Cridge Centre for the Family.

The Finance Committee is responsible for overseeing the organization's financial affairs, including policy development, investment oversight, review of audited financial statements, regulatory compliance, and ensuring robust financial controls to protect the organization's assets.

Financially, the year exceeded expectations. The Cridge Centre for the Family reported a program surplus of \$192,000, despite initially budgeting a deficit of \$45,000 at the beginning the year.

We continue to reap the ongoing benefits of the strengthening of the financial operations. Under the leadership of our Director of Finance & Administration, Anna Olson, the finance department continues to improve systems and processes to streamline and find efficiencies, ensuring effective use of all the resources of The Cridge Centre for the Family. On behalf of the committee, I extend my heartfelt thanks to Anna and the team for this work.

I also want to acknowledge Jennifer Smith who stepped into the role of Director of Philanthropy and Communications. Despite the absence of a leader for this team for a period of last year, the team's continued diligence and Jennifer's ability to jump right in has resulted in a 7% increase in donations. Sincere thanks to Jennifer and the team.

My thanks also go to Adam Richards, our CEO, for his continued leadership. His vision and guidance are evident both internally, through organizational improvements and strategic planning, and externally, through new opportunities for growth and impact. There have been some significant projects in several areas, including the transition of Oakwinds and of the continued exploration of property development opportunities which he and his team have led well.

I would like to thank my fellow Finance Committee members, Beiyan Ou, Mike Cridge, and Val Fuller, for their commitment and service to The Cridge Centre. It would have been impossible for me to have led this committee without their commitment and support this year.

God has continued to pour out His blessings on this organization and I'm excited to see what is coming in the future!

Respectfully submitted,
Kristy Abrahams
TREASURER



Brain injury survivors on an outing.

Communications & Fund Development Report

I have long admired The Cridge Centre for the Family and its impact in our community, but my connection became deeply personal when my mom made the Seniors' Centre her home. Joining The Cridge Centre has given me the opportunity to give back to an organization that supported my family, and it is a privilege to now help advance our mission through philanthropy and by sharing the stories of lives that have been transformed.

As I reflect on the past year, I am filled with gratitude for the individuals, families, churches, businesses, foundations, volunteers, and community partners who have walked alongside us. Your generosity provides the resources needed to support those we serve each day. Beyond the financial impact, your support is a powerful reminder to our staff that their work matters and that, together, we are making a lasting difference.

I am especially grateful to my predecessor, Joanne Linka, who built such meaningful and lasting relationships with our donors. Her dedication has created a strong foundation, and it has been a true pleasure to meet many of you and experience firsthand your passion for The Cridge Centre and the people we serve.

In January, we joined with other local organizations supporting women fleeing domestic violence to advocate for meaningful systems change. By bringing our voices together, we are working toward stronger supports and better outcomes for women and their children. Through these collaborative efforts, we have also connected with new donors who share our commitment to helping women rebuild their lives free from violence. Their generosity is already strengthening this important work and expanding our impact.

Thanks to the outstanding leadership of Andrea and Sharon, our Fall Campaign raised more than \$260,000 to support our programs and services, far exceeding the original goal. One gift in particular we received beautifully illustrates the lasting impact of this work. We received a donation from an individual in Ontario who wanted to thank The Cridge Centre for helping a member of their family leave an abusive relationship more than thirty years ago. That family never forgot the compassion and support they received during one of the most difficult times in their lives. Decades later, they chose to give back so others could receive that same hope. It is a powerful reminder that God continues to work through the seeds planted years ago, often bringing them to fruition in ways we could never have imagined. Acts of kindness and generosity continue to bear fruit long after they are first given.

As you read the stories and accomplishments throughout this report, I hope you see not only what has been achieved, but also what is possible when a community comes together with a shared purpose. Every gift, every volunteer hour, every conversation, and every act of kindness helps restore lives, renew hope, and strengthen families.

In gratitude,

Jennifer Smith

DIRECTOR OF PHILANTHROPY & COMMUNICATIONS

Jennifer with members of the Broad View United congregation.







— **Program & Services** Updates

The Cridge Children's Services

As I reflect on the past year, I am thankful for God's continued faithfulness and provision for the work He has entrusted to us. It is truly a gift that parents invite us to care for and nurture their children in our programs, and I am especially grateful for our dedicated childcare staff who do so with such care and commitment. I am also deeply thankful for Tim, Jenny, Danielle, Brenda, and Jiyong, whose leadership, administrative support, and steady commitment are a blessing to this work. Together, we create environments where children are known, loved, and able to grow.

Enrollment remained strong throughout the year, with all childcare programs operating at full capacity except for our Nature Preschool. As a morning-only program, Nature Preschool has experienced lower enrollment, reflecting a broader city-wide trend of families increasingly seeking full-time childcare to support work schedules. Even so, overall demand remains very high, with long waitlists and need consistently exceeding our licensed capacity. This is a reminder of the ongoing importance of high-quality childcare in our community.



Friendships flourish on the playground.

We continue to be deeply enriched by the diversity of the children, families, and staff in our childcare community. This diversity is one of our greatest strengths, shaping the life of our programs in meaningful ways each day. Through shared celebrations, cultural experiences, food, and learning opportunities, we create space for one another's stories and traditions. These moments build connection and belonging, helping ensure every child feels seen, valued, and at home within our community, and sees themselves reflected in the life of our programs.

A beautiful example of this sense of community comes from two of our School Age Care staff, whose idea it was to begin a youth group to stay connected with children as they age out of our programs. With the support of Tim, the Program Coordinator, the group was launched about a year and a half ago. What began as a small initiative has grown into a vibrant group that also welcomes parents to events. It has become a place of continued relationship and support, strengthening community and helping our youth navigate the transition into middle school. It is a reminder of the importance of sustaining connection and belonging beyond our childcare years.



Youth group activities.



“Great daycare for children with lots of supportive staff who keep the children entertained whether it’s inside or playing outside.” - parent, The Cridge Children’s Services

We also participate in the Capital Region Food Share Network, receiving weekly boxes of fresh produce and dry goods that support food security within our community. Each week, we share food bags with approximately six families, and remaining items are made available free of charge to children, parents, and staff. This rhythm of sharing reduces food waste while strengthening connection and care, especially for families facing food insecurity.

I am also grateful that our Board approved funding to provide one-on-one support for children with complex needs, especially as available government funding has declined in recent years. This support allows us to continue welcoming children who might otherwise not be able to access our programs. It reflects our shared belief that every child deserves the opportunity to belong, participate, and thrive in a community that sees and supports them well.

Hi-5 celebrating the end of daycare.



As part of our reconciliation journey, Adam asked each department to choose a Call to Action from the Truth and Reconciliation Commission and begin incorporating it into our work. Because of our work with children and families, we chose Call to Action #1, which calls for reducing the number of Indigenous children in [foster] care by supporting families to stay together where it is safe to do so. Recognizing that stable childcare can support families in this way, we have partnered with Surrounded by Cedar to reserve spaces as priority placements for referred families, helping strengthen stability, care, and community connection.



SunFun staff team.

Looking ahead, we continue to seek God’s guidance and wisdom as we serve children and families with integrity, compassion, and excellence, growing in ways that reflect His calling on our work. I am deeply grateful for the opportunity to serve and care for our community, striving to act justly, love mercy, and walk humbly as we share the privilege of caring for the children, families, and relationships entrusted to us.

Respectfully submitted,

Christine Wosilius

MANAGER OF CHILDREN’S SERVICES

The Cridge Women's Services



Media interview about violence against women.

The Cridge Transition House for Women

(CTHW) is an 18-bed transition house providing emergency shelter and support to women and children fleeing violence. The housing crisis continues to impact our occupancy capacity as we can move fewer women through the house because there are few viable places for them to move on to. This results in longer stays, longer wait lists, and more demand for our Outreach Services.

The range of supports provided included: emotional support, safety planning, applications for income assistance and housing, accessing furniture and clothing, support navigating child protection, legal, and immigration systems, referrals to ongoing community supports, transportation and accompaniment to appointments. Also, thanks to special funding and generous donors, we provided rent supplements, grocery cards, back to school gift cards, covered moving and storage costs, paid for spring and summer camp fees, and an endless list of other things women have needed to get safe and stay safe.

**54 women &
36 children**

found safety in our transition house

Our community supporters included: Mena Westhaver – Power West Athletics Studio (Royal Oak), Westshore Quilters Guild and individual members, Royal Lepage Shelter Foundation, Saanich Parks and Recreation, Camosun RMT student clinic, and Bree Sharratt from Island Elixir Tea Co.

We also formed a close working relationship with the Island Health forensic nursing team who expanded their services to include victims of intimate partner violence.



I ask for only one more thing and that is that you never, ever underestimate or take for granted the beauty and importance of the role you play in the lives of the women who come to you here.” - former resident, The Cridge Transition House for Women

Advocacy remains a key part of our support of women who are victims of violence, and this was a landmark year for our efforts. Key achievements included:

- Contributing to Dr. Kim Stanton’s review for the Attorney General on systemic failures to protect women.
- Joining a January press conference and rally with anti-violence organizations that prompted action from the Ministries of Attorney General and Solicitor General to improve protections and services for survivors.
- Holding quarterly meetings with the Ministry of Children and Family Development to strengthen safety outcomes for women and children.
- Supporting the launch of After the Night, a ministry founded by Nikki Newenham to help churches respond more effectively and compassionately to women experiencing violence.

Red Dress Day.



Creating memorable experiences for children staying at CTHW.

660 volunteer hours

childminding, gardening, meal prep,
and creating a welcoming refuge

The Cridge Transition House Outreach Program

provides transition house supports to women who are on our waitlist, women who do not want to come into the shelter but still want supports, or who have moved on and want continued support. Our Outreach Worker serves an average of forty women per month with an increasing case load as the waitlist for the transition house continues to grow. Providing this vital support was helped by the purchase of a new vehicle for the transition house programs. It is a stunning red color, so we call “her” Ruby!

In conclusion, we are blessed and humbled to be a part of so many women’s and families’ lives – to witness their strength, courage, and resilience. And we are grateful for all of the prayers for our team, our work, and our families.

Respectfully submitted,

Marlene Goley

MANAGER OF THE CRIDGE TRANSITION HOUSE &
OUTREACH SERVICES



Staff onsite at Together in Stride.

The Cridge Second Stage Program helps women and children fleeing violence, with a limited number of spaces for female-lead newcomer households. Participants work with an Anti-Violence Support Worker on safety planning, advocacy, resources, and goal setting, while living in an affordable unit, and paying a monthly accommodation fee. In addition to one-on-one support, staff offer social and psychoeducational programming. A Child and Youth Worker offers support and programming to children and teens.

Program participants sign short-term program agreements with the maximum program length of 3 years. In 2025–2026, the program provided 62 units: 50 were transitional housing units and 12 were permanent affordable units for graduates of the transitional program. Core funding is provided through BC Housing Women’s Housing & Supports stream.

**50 transitional units &
12 permanent units**
for graduates of transitional program

This year we updated our program name to better reflect our purpose. We had been known by two names: Dovetail Program to describe the services and Supportive Transitional Housing to describe the accommodation. The new name, The Cridge Second Stage Program, was guided by two goals. The term “second stage” is the term used by BC Housing and within the sector to describe the services we provide. Secondly, we wanted to be clear that we are not providing housing, rather we provide a program that provides accommodation for our participants.

The Second Stage Program offered our clients a wide range of social and psychoeducational group activities. Annual traditions like International Night, Beach Night, Mother’s Day Tea, and the Good Friday Easter Egg Hunt continued, as well as some fun new activities such as venturing out to the Together In Stride Farm for a therapeutic time with horses. We offered a financial literacy course in the spring, followed by a new round of Asset Building, where four participants began saving \$50 per month for 18 months. In November 2026, these women will have their funds matched 3:1!



Back to school celebrations.

In January and February 2026 we offered a very well-received parenting program through funding administered by the City of Victoria’s SPARK Fund. Sessions were designed by staff members Suzanne (Child and Youth Worker) and Allison (Anti-Violence Support Worker) and focused on cultural, digital and physical safety “tool kits” containing practical parenting strategies for keeping children safe.

The ongoing affordable housing crisis in our community, combined with a 44% national rate of domestic violence*, has meant that demand for our services continued to be high this year, with a turn-away rate of 95% of applicants. At the same time, it has become increasingly challenging to support women exiting the program as waitlists for affordable housing are long and market housing rates are high. This ongoing issue led to some changes in our intake process that ensure that new participants understand the transitional nature of the program and all participants must create a post-program housing plan. Our hope is that having this goal in mind will help our clients to move through the program more efficiently, so that we can create more space for those who are in need of it.

*Statistics Canada, 2026



Adam Richards, MLA Nina Krieger, and Candace Stretch.



Emily presenting at a conference in Ottawa.

This past year was marked by increased advocacy by staff of the Women's Programs at The Cridge Centre, as the safety of our clients continues to be compromised by the complex legal, justice, immigration, and child protection systems. In January, things reached a critical point when a member of our community, Laura Gover, was murdered by her ex-husband, despite having a protection order against him. In response to this unacceptable tragedy, Marlene Goley, Manager of The Cridge Transition House for Women, myself, and members of many other women-serving agencies mobilized to host a press conference on the lawn of the Court House. We resolved to work together, meeting monthly, to continue to advocate for the government to take action to make women safer. This led to a meeting with local MLAs Nina Krieger, Diana Gibson, and Grace Lore, as well as Attorney General Niki Sharma where we heard a commitment to strengthen protection orders and risk assessments.

Respectfully submitted,

Candace Stretch

MANAGER OF THE CRIDGE SECOND STAGE PROGRAM & FAMILY SERVICES



"I wanted to thank everyone involved for giving my family the hamper, it beyond exceeded any expectations I had. Being able to provide that wow factor for the kids [under] the tree means so much to me. This act of generosity was such a relief, I cannot thank you enough."
- client, The Cridge Second Stage Program

The Cridge Seniors' Services



Residents modelling in a fashion show.

The Cridge Village Seniors' Centre is comprised of 38 assisted living suites subsidized through Island Health and 38 private independent living suites. All residents experience the benefits of our daily hospitality services including lunch and dinner, weekly housekeeping, recreational activities, and emergency pendant response. Many residents also receive help with home supports through Island Health.

This year we had a very big change with the departure of long-time manager, Sarah Smith. While we continue the search to fill the manager position, I have been helping to provide leadership alongside a number of dedicated colleagues who have generously stepped up to support the team throughout the year. Jordan, who has been our faithful and incredibly proficient receptionist for the past five years, is now carrying some of the load as Seniors' Centre Coordinator, taking on resident tours and intakes, staff scheduling, and so much more. Filling the Reception Coordinator role is another long-time staff member, Laurel, who most recently worked as a server in the Seniors' Centre. Over the years, she worked in many positions in the Seniors' Centre, making her well-suited as the point person at the reception desk. Matt and Duane continue their roles as Recreation Coordinator and Executive Chef and round off the leadership team that I am so blessed to work alongside in providing quality services to our residents.



“Thank you for providing such a wonderful home environment for my mother. It is clear that much love and dedication goes into everything at the Cridge to create a space that is safe, welcoming and beautiful.” - daughter of client, The Cridge Village Seniors' Centre

As of November 2026, we will have been operating a Seniors' Centre for twenty years and although we have made some improvements along the way, this year we are really ramping up the upgrades. So far, we have purchased new furniture, replaced carpet, and painted the lounges and the offices as well as the first and second floors. The cabinetry and countertops in the bistro and dining room have been replaced, and we are in the process of getting new artwork to put up around the Centre that will highlight local artists. We have also been upgrading some of our equipment, from small things like our coffee maker to big items like our building boiler system. While we are not expecting these changes to see us through the next twenty years, we are excited to freshen things up so residents can be proud to call this place home. A big thanks to our part-time receptionist Janice, who is an interior designer in her life outside of The Cridge Centre, for her invaluable help and input. Thanks also to Paul and the maintenance team for being willing to move things, put things together, arrange and work with contractors and so much more.

The Cridge Village Seniors visit the observatory.



Art activities are popular with our residents.

104 outings

from scenic drives to tours at attractions like the Royal BC Museum

As all this is happening, the daily rhythms of life continue for our residents. Chef Duane and the team in the kitchen continue to provide top notch meals every day and go above and beyond on special occasions like the Christmas candlelight dinner and the Society dessert night. Matt and the recreation crew continue to offer fun and exciting activities and outings like henna workshops, gardening, music appreciation, outings to Bilston Lavendar Farm, Salt Spring Island, and regular trips to thrift stores, which the residents love. The residents organized and hosted two arts fairs, selling their own creations and donating a part of their proceeds back to our program so we can offer more fun activities.

Our staff is a diverse team of skilled and compassionate people who care for and love our residents at every step, and I would like to thank them for their dedicated service. I have always believed this work can't be done unless you have a heart for service and that is true of every one of our staff. They are an amazing group of people!

Respectfully submitted,

Tina Rogalinski

ASSISTANT MANAGER, SENIORS' SERVICES

The Cridge Brain Injury Services

The Cridge Brain Injury Services include five core program areas that offer a continuum of support services for survivors on their recovery and healing journey post-injury. We:

- Operate Macdonald House, a 24/7 residential care facility for 10 male survivors of brain injury (BI) in Saanich,
- Offer wrap-around supports to 8 survivors living in independent apartments at Mary Cridge Manor in downtown Victoria,
- Serve approximately 40 brain injury survivors around Greater Victoria with weekly community support shifts focusing on daily living tasks,
- Operate the Second Chance Café, employing approximately 10 survivors of brain injury as part of our Employment and Meaningful Engagement program, and
- Continue to advance awareness, services, research, and advocacy for women living with brain injury as a result of intimate partner violence (IPV-BI).

40 survivors

supported weekly in community

Annual Bluesheet Club putt-putt tournament at Beacon Hill.



To illustrate just how interconnected our work can be, both across The Cridge Centre's programs and within our own services, I want to share the story of a woman we will call Tanis*.

Tanis first began receiving brain injury supports in April of 2023. Within a few months, plans were underway for her to move into Carolynn Place, one of the residences operated through our Second Stage Program. There she received coordinated support from both the Brain Injury and Second Stage teams, including assistance with emotional regulation, household management, meal planning, community connections, and employment.

Like many recovery journeys, Tanis' path was not a straight line. Her addiction challenges ultimately led to multiple safety concerns, and she was no longer able to remain at Carolynn Place. Even after she left, we continued providing community-based brain injury support while she was unhoused, remaining connected for as long as it was safe to do so.

Working alongside Tanis' street outreach worker, we were eventually able to help her access a rehabilitation facility on the mainland. After Tanis completed treatment, we were able to have her Island Health-funded brain injury community services reinstated and got right to work to rebuild a network of services tailored to her needs.

By November 2025, Tanis had moved safely into Mary Cridge Manor, a residence operated by our Brain Injury Services team. As I write this, she is 319 days sober, employed at the Second Chance Café, has successfully transitioned from Mary Cridge Manor into her own apartment, and continues to participate in weekly brain injury supports.

*name changed to protect privacy.

This year was filled with huge change as we navigated the retirement of Geoff Sing, and transitioned into new management, as well as converting four key coordinator positions from subcontractor to unionized staff. We focused on building a solid, connected and informed leadership team, redesigned and digitized many of our administrative processes around client and contractor management and billing, and remained steadfast on implementing four main strategic initiatives identified as the year began: program sustainability, clear program reorganization and restructuring, refocusing our niche in brain injury housing programs within our community, and reframing our employment program.

Our beloved **Second Chance Café** had two grants to support operations this year. The Victoria Foundation and United Way supported everything from stipends for staff, to training for future financial literacy programs, to uniforms and bus passes. We also received a grant from the Disability Association of BC to grow our Women's Art Group for survivors of intimate partner violence and brain injury, Visible Voices. This group continues to create and heal together.

We were grateful to be a part of research with both UBC, who are studying the impacts of accommodated and supportive work programs like the Café, as well as a group of researchers across Canada funded by the Public Health Agency of Canada working on advancing IPV-BI initiatives across the nation.

We are thankful for community partners like John Howard Society, UVic CanAssist, Kopar and Neil Squire who regularly accept our survivors into wage subsidy and employment training programs they offer, as well as the incredible network of brain injury service providers we consistently collaborate with at Connect Communities, Victoria Brain Injury Society, March of Dimes Canada, and BC Brain Injury Association.



Panel speakers at Shattering the Silence.

A highlight this year, among many, was Shattering the Silence, an event that brought together over 120 survivors, service providers, health professionals, police and policy makers to advance connection and public understanding of the intersection between intimate partner violence and brain injury. This event was co-hosted by Saanich Police Regional Domestic Violence Unit and the Constable Gerald Breese Centre for Traumatic Life Losses/BC Brain Injury Association.

We are looking ahead to another bright year with some anticipated highlights, including a roving public awareness art exhibit from the Visible Voices Art group, co-hosting a BC Brain Injury Leadership Summit, and launching a new model for our IPV-BI service delivery which embeds brain injury support directly into our Transition House and Second Stage Program.

I am honoured and humbled to be part of an incredible team and to have the privilege of learning daily from incredibly resilient survivors of brain injury.

Respectfully submitted,
Tori Dach
MANAGER OF BRAIN INJURY SERVICES



“My support worker has helped me with so much, I wouldn't be able to live independently if it weren't for her.” - client, The Cridge Brain Injury Services

The Cridge Family Support Services

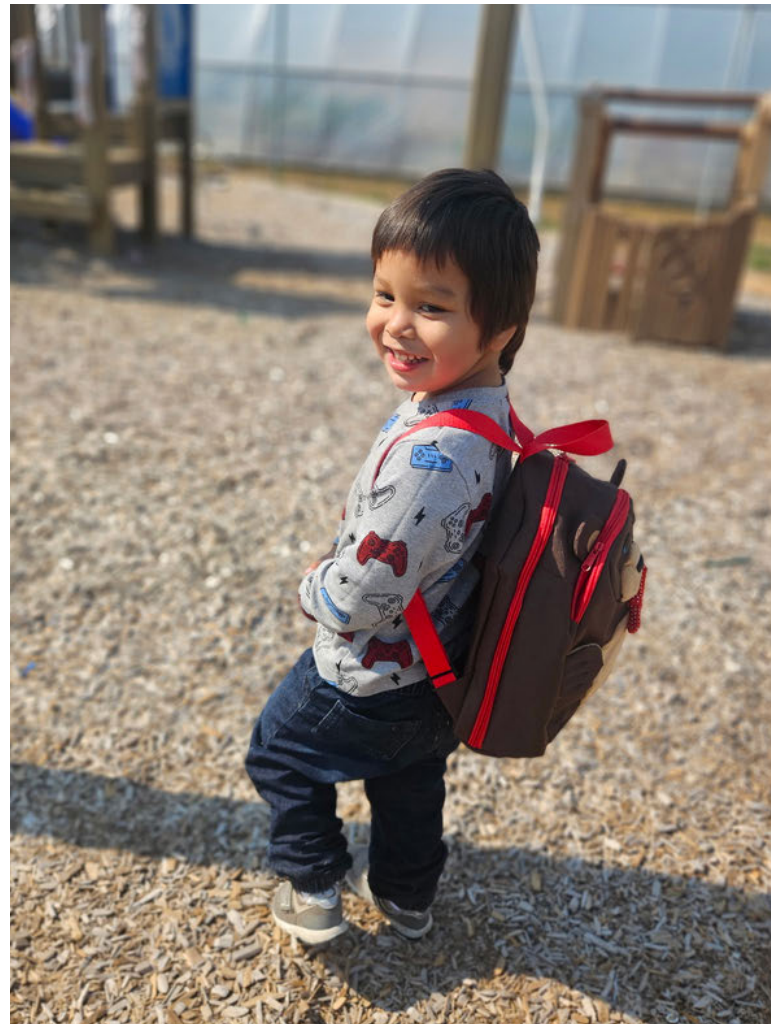
The Cridge Young Parent Outreach Program (YPOP) helps young moms create safe, stable lives for themselves and their children. Funding is provided by the Ministry for Children and Family Development and private donors. Nicole has been the Young Parent Outreach Worker since the beginning and supports an average of 25-29 families per month through coaching, encouragement, and connection.

44 children & babies
supported by YPOP

One young woman who has accessed YPOP supports since the program's early days recently graduated from Camosun College. Nicole was there to celebrate this important milestone with her. She shared the following message after her graduation:

"Thank you for coming yesterday and really for everything over the last almost 15 years. I truly wouldn't be where I am without your support. With your help, [my child] has never known what going hungry feels like, has never had to live days without power and is officially the first kiddo to lift out of the generational trauma cycle endured by so many before him. So as much as yesterday was a testament to my hard work, it is also testament to the amazing support you provide. So truly thank you for always being in my corner."

This year we launched an expansion to the program to include a residential component. We have our first young mom and son in a designated townhouse unit with Nicole close by to provide the ongoing support she needs.



Ready for school.

The Dad2Dad support component of YPOP is led by Tim. With funding for only four hours per week, Tim supports up to ten dads a month to be the best dads they can be. He arranges hockey games, outings, and walks with the dads, their children, and dogs, as well as one-to-one meetings over coffee in the evenings and on weekends.

Respectfully submitted,

Marlene Goley

MANAGER, THE CRIDGE TRANSITION HOUSE & OUTREACH SERVICES



“Thank you so much! I was flabbergasted by the luxurious room that was so cozy and inviting. I’ve never stayed in the likes of that in my life... I’ve never seen the Parliament buildings and the Empress hotel at night time and it was a magnificent sight and very peaceful. Victoria was such a treat at night. It’s so calming! I arrived home to some problems but, because of the relaxation I had last night, I managed a better way than if I hadn’t left home. Last night I went to sleep and pretended I was back in that cozy hotel room.” - client, The Cridge Respitality Program

The Cridge R & R Family Services is comprised of two complementary initiatives—The Cridge Family Resources Program and The Cridge Respitality Program—that support parents and caregivers of children with support needs in Greater Victoria. Led by two dedicated staff members, Heather and Linda, these programs help families navigate systems, access essential resources, take time away from the challenges of caregiving, and build connections within their community. The Family Resources Program is funded by the Ministry of Children and Family Development. The Respitality Program is made possible through the generosity of individual donors, grants, and other funders, including in-kind donors who give hotel stays, restaurant gift cards, and entertainment experiences.

This year started with a name change for The Cridge Respite Program to The Cridge Family Resources, and an updated name to refer to both programs together: The Cridge R & R Family Services. These name changes better reflect the broad range of support we offer, and we love how the term “R & R” is so connected with our aim that “parents who need rest, get rest.”

Candace, Heather, and Linda.



85% of caregivers
in R & R care for a child with autism

This year was a time of connection to the wider community of services providers supporting families with complex needs. Heather and Linda travelled to the lower mainland in early 2026 to visit Canucks Autism Network, and discuss ways that we can partner to support parents on Vancouver Island. Heather continues to represent The Cridge Respitality Program in a quarterly meeting of Global Respitality Providers, which led to an invitation to meet with Inclusion Chilliwack in fall 2025. Heather and Linda were invited to participate in an Island Health Resource Fair at Queen Alexandra Centre. In addition to the ways that families benefit from these connections, they also provide excellent networking and professional development opportunities for our team.

We were supported by wonderful volunteers: Gloria Hoepfner, who helped deliver gift bags to hotels, and Sarah West, who helped us collect information from families and input it into our database. We are so grateful to them both for supporting our services!

Offering a service that not only gives parents a break, but also builds resilience as they continue the hard work of caregiving, is a true honor.

Respectfully submitted,

Candace Stretch

MANAGER OF THE CRIDGE SECOND STAGE PROGRAM & FAMILY SERVICES



Financial Information

The Cridge Centre for the Family's full Financial Statements are available online at [**cridge.org/impact**](https://cridge.org/impact).

Statement of Financial Position

March 31, 2026, with comparative information for 2025

Assets

Current assets:

Cash	321,083	598,535
Accounts receivable	334,035	330,590
Inventories	827	827
Prepaid expenses	285,139	236,106
	941,084	1,166,058

Investments

Capital assets	10,860,725	9,481,186
	18,485,095	11,018,979

Total Assets

30,286,904	21,666,223
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Liabilities and Net Assets

Current liabilities:

Accounts payable and accrued charges	1,572,129	975,378
Employee benefit accruals	885,886	930,677
Deferred donations	956,541	859,517
Current portion of long-term debt	6,796,298	387,111
Deferred revenue - operating	555,272	889,355
Current portion of deferred revenue - capital	616,377	229,746
	11,382,503	4,271,784

Long-term debt

Deferred revenue - capital	0	6,796,298
	9,052,977	1,788,108
	20,435,480	12,856,190

Net assets:

Endowment fund	1,450,396	1,266,280
Invested in capital assets	1,760,227	1,610,914
Other funds	4,935,420	4,584,473
Unrestricted	1,705,381	1,348,366
	9,851,424	8,810,033

Total Liabilities and Net Assets

30,286,904	21,666,223
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Statement of Operations and Changes in Net Assets

March 31, 2026, with comparative information for 2025

	Capital Fund	Endowment Fund	Other Funds	Operating Fund	2026 Total	2025 Total
Revenue:						
Government contracts				9,445,053	9,445,053	8,948,938
Fee for service income				1,128,717	1,128,717	1,071,651
Rents and leases				2,762,747	2,762,747	2,608,571
Donations and bequests				916,744	916,744	855,590
Amortization of deferred revenue	341,759				341,759	338,031
Other income				21,520	21,520	47,810
	341,759			14,274,781	14,616,540	13,870,591
Expenses:						
Salaries and benefits				9,988,067	9,988,067	8,974,307
Program costs				2,150,665	2,150,665	2,700,210
Mortgage interest				165,195	165,195	173,831
Occupancy				965,146	965,146	892,795
Amortization of capital assets	751,581				751,581	741,306
Administration				525,701	525,701	472,343
Professional fees				230,643	230,643	182,398
Transportation				57,374	57,374	54,108
	751,581			14,082,791	14,834,372	14,191,298
Program Surplus/Deficit	(409,822)			191,990	(217,832)	(320,707)
Other Income:						
Capital gains and interest				743,574	743,574	702,786
Unrealized gain				492,809	492,809	91,596
				1,236,383	1,236,383	794,382
Excess of revenue over expenses	(409,822)			1,428,373	1,018,551	473,675
Net assets, beginning of year	1,610,914	1,266,280	4,584,473	1,348,366	8,810,033	8,314,258
Contributions to endowment funds		22,840			22,840	22,100
Transfers	559,135	161,276	350,947	(1,071,358)		
Net assets, end of year	1,760,227	1,450,396	4,935,420	1,705,381	9,851,424	8,810,033

Supporters

We are privileged and grateful to acknowledge the funds we received from the following partner organizations for the period of April 2025 to March 2026:

Grants

- BC Brain Injury Association
- BC Community Gaming Program Grant
- BC Housing
- Canada Summer Jobs
- City of Victoria SPARK Grant
- Disability Alliance BC Improved Accessibility Outcomes
- Island Health Inclusive Practice Grant
- United Way
- VanCity Community Affordable Housing Program

Foundation Contributors

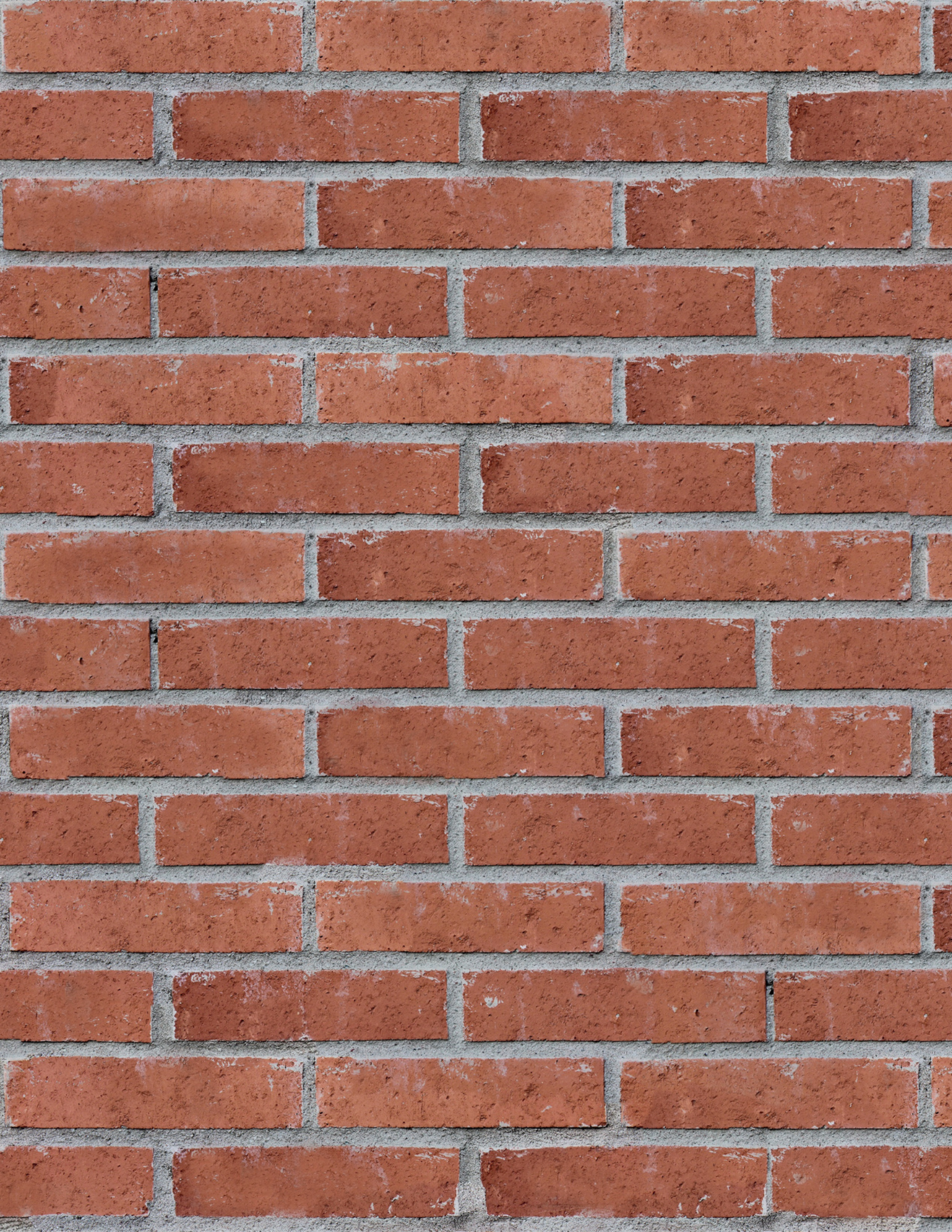
- Royal LePage Shelter Foundation
- Sovereign Order of St. John
- The Darimont Foundation
- Victoria Foundation

None of the work highlighted in these pages would be possible without the generosity of our donors. Whether you gave to a specific program, initiative or project, contributed through a monthly gift, or made a one-time donation, your support has helped The Cridge Centre for the Family respond to the evolving needs of our community. Every contribution, large or small, reflects a shared commitment to creating hope, stability, and opportunity for the people we serve.

Thank you for your partnership, your compassion, and your belief in our mission.







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