

Internal/External Posting

Anti-violence Support Worker

OUR MISSION: Providing excellence in support, housing, education and community, we work together to restore hope and a future to those overcoming the challenges before them.

The Cridge Centre for the Family strives to be an exceptional employer by providing our staff with support, flexibility, and a workplace that makes a positive difference in our community. Our benefit package is outstanding, and the work environment is positive and supportive. We commit to thorough on-boarding, which includes substantial orientation, complete training, and support as you integrate into our team.

This position is an integral part of The Cridge Transition House for Women staff team working in cooperation with and reporting to the Manager of Cridge Transition House and Outreach Services. This position provides coverage for 3 regular afternoon/early evening shifts per week. The incumbent will provide safe, emergency accommodation, support and information for women and children, escaping relationship violence; and also includes day parole service provision for two Corrections Canada referrals. The job requires a working knowledge of the dynamics of relationship violence, and empowering, client-centered, service delivery.

Title: Anti-violence Support Worker

Department: CTHW

Wage: \$29.17

Grid: 12

Status: Regular/ part-time

Schedule: Thurs-Sat; 1:00-9:00pm

Start Date: May 7, 2026

Posting Closing Date: April 16, 2026

Location: Confidential

Experience

- One year's recent service in a field related to family violence; experience in individual and group dynamics with people in crisis; cross-cultural experience.

Duties and Responsibilities:

Job duties and responsibilities center on:

- Responding to the needs of women and their children seeking or receiving shelter.
- Ensuring protection of the confidentiality of the residents.
- Ensuring the safe, orderly operation of the house.
- Other duties and responsibilities as needed

Skills and Abilities:

A suitable candidate has the:

- Ability to function effectively within the Constitution and Bylaws of the Cridge Centre for the Family.
- Crisis intervention skills and ability to respond effectively to potentially dangerous situations in an unpredictable environment.
- Working knowledge of dynamics of family violence.
- Ability to deal with emotional trauma and all aspects of abuse including childhood trauma, physical abuse, and coercive control.
- Ability to effectively manage and respond in a fast-paced, high-pressure environment.
- Ability to deliver service in non-judgmental, respectful, client-centered, trauma-informed manner.
- Ability to be self-directed and perform duties independently.
- Appreciation and respect for individuals in all aspects of their diversities and life circumstances.

Qualifications:

- Undergraduate degree in related social science field or two years related post-secondary education and extensive transition house experience.
- Valid Emergency First Aid/CPR certificate.
- Must be able to complete criminal record and federal public works screening clearance.

Personal Suitability:

- Ability to maintain calm and focused in critical and stressful situations.
- Ability to respect and support women's choices without judgment.
- Ability to maintain healthy personal boundaries not barriers.
- Willingness for ongoing learning, reflection and professional development.
- Having a moderate level of physical fitness (managing many stairs, lifting laundry bags, cleaning and making up rooms including bunk beds, etc)

Equal Opportunity Employer Statement

The Cridge Centre for The Family is an Equal Opportunity Employer. We celebrate diversity and are committed to creating an inclusive environment for all employees. As it is a bona fide occupational requirement, this position is open to female and non-binary applicants only. *Please note that this position requires union membership.*

How to Apply

Please send cover letter and resume to the attention of: **Marlene Goley**

At this email address: mgoley@cridge.org