

Internal/External Posting

Anti-violence Support Worker - Outreach

Monday to Thursday 9:00am-5:00pm

OUR MISSION: Providing excellence in support, housing, education and community, we work together to restore hope and a future to those overcoming the challenges before them.

The Cridge Centre for the Family strives to be an exceptional employer by providing our staff with support, flexibility, and a workplace that makes a positive difference in our community. Our benefit package is outstanding, and the work environment is positive and supportive. We commit to thorough on-boarding, which includes substantial orientation, complete training, and support as you integrate into our team.

Under the supervision of and reporting to the Program Coordinator and the Manager of the Transition House, the Anti-Violence Support Worker Responsible for Outreach (Outreach Worker) provides services to women and their children who are on The Cridge Transition House waitlist, have previously accessed its services, or need transition house supports but not emergency shelter.

The goal of this role is to help prevent women from remaining in or returning to abusive relationships due to lack of information, isolation, or barriers to accessing support. The Outreach Worker is an integral member of The Cridge Transition House team.

Title: Anti-violence Support Worker - Outreach

Department: CTHW

Wage: \$29.17

Grid: 12

Status: Regular/Part-time

Location: Confidential

Closing Date: April 2, 2026

Start Date: April 27, 2026

Experience

- Minimum one year's recent service related to family violence with working knowledge of relevant community resources.

Skills and Abilities:

A suitable candidate has the:

- Ability to function effectively within the Constitution and Bylaws of the Cridge Centre for the Family (posted on The Cridge website).
- Crisis intervention skills and ability to respond effectively to potentially dangerous situations in an unpredictable environment.
- Working knowledge of dynamics of family violence.

- Ability to deal with emotional trauma and all aspects of abuse including childhood trauma, physical abuse, and coercive control.
- Ability to manage constant crises.
- Ability to deliver service in non-judgmental, respectful, client-centered, trauma-informed manner.
- Ability to be self-directed and perform duties independently.
- Appreciation and respect for individuals in all aspects of their diversities and life circumstances.
- Ability to be a creative, professional problem-solver.

Qualifications:

- Undergraduate degree in related social science field or two years related post-secondary education and extensive transition house experience.
- Valid Emergency First Aid/CPR certificate.
- Must be able to complete criminal record and federal public works screening clearance.
- Must have a valid BC Class 5 Drivers License and good driving record.

Personal Suitability:

- Ability to maintain calm and focused in critical and stressful situations.
- Ability to respect and support women's choices without judgment.
- Ability to maintain healthy personal boundaries not barriers.
- Willingness for ongoing learning, reflection and professional development.
- Having a moderate level of physical fitness.

Equal Opportunity Employer Statement

The Cridge Centre for The Family is an Equal Opportunity Employer. We celebrate diversity and are committed to creating an inclusive environment for all employees. As it is a bona fide occupational requirement, this position is open to female applicants only. ***Please note that this position requires union membership.***

How to Apply

Please send cover letter and resume to the attention of: **Marlene Goley**

At this email address: mgoley@cridge.org

Act justly. Love mercy. Walk humbly.