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Internal/External Posting

OUR MISSION: Providing excellence in support, housing, education and community, we work together to restore hope and a future to those overcoming the challenges before them.

The Cridge Centre for the Family strives to be an exceptional employer by providing our staff with support, flexibility, and a workplace that makes a positive difference in our community. Our benefit package is outstanding, and the work environment is positive and supportive. We commit to thorough on-boarding, which includes substantial orientation, complete training, and support as you integrate into our team.

The incumbent in this position will work under the general supervision of the Assistant Manager. The Direct Care Worker is responsible for providing, assisting with, and/or monitoring the personal care of residents, as well as supporting and overseeing household activities as needed. The ideal candidate will have experience in a similar role or care setting. This is a full-time position that will be scheduled on the afternoon/evening line. A positive attitude and a compassionate, kind demeanor are essential qualities for success in this position.

Title: Direct Care Worker **Department:** Brain Injury Services

Wage: \$25.95 **Grid:** 10

Status: Regular/Full-time Closing Date: September 15, 2025

Start Date: To be negotiated **Location:** 1251 Santa Rosa Avenue

Experience

 A minimum of two years' experience, including volunteer service, working with challenged children or adults or an acceptable combination of education, training and experience.

Skills and Abilities:

A suitable candidate has the:

- Ability to function effectively within the Constitution and Bylaws of The Cridge Centre for the Family.
- Knowledge of the effects of traumatic brain injury in adults and the relevant medications/side effects
- Ability to be an active listener and to problem-solve.
- Ability to respond effectively and calmly in all situations.

- Ability to treat clients, staff and other professionals with dignity and respect at all times, which is an inalienable right
- Understanding of the importance of in-service training and professional development.

Education and Training:

• A 10-month Community Support Worker Certificate or certification in relevant courses in the health care field or an acceptable combination of education, training and experience.

Certification/Licensing:

- Current CPR & First Aid Certificate
- Current Criminal Record Check
- Fire Safety Training

Equal Opportunity Employer Statement

The Cridge Centre for The Family Brain Injury Services is an Equal Opportunity Employer. We celebrate diversity and are committed to creating an inclusive environment for all employees. All qualified applicants will receive consideration for employment without regard for race, color, religion, gender, or national origin. *Please kindly note that this position requires union membership.*

How to Apply

Please apply with a resume and cover letter to the Assistant Manager of Brain Injury Services at <a href="mailto:nchiro:n